

RESIDENTIAL PLUMBING SERVICE WARRANTIES

Rules and Limitations:

1. It is agreed upon that this warranty only covers repairs made and does not cover electrical or plumbing work beyond the units or work required due to negligence or misuse of the equipment or because of fire, acts of God, sabotage of gas or water supply, or damage caused by freezing or circumstances beyond our control.
2. Air Assurance reserves the right to reject any warranty due to neglect of other repair recommendations that may have been given cause to such failure.
3. Warranty does not cover routine maintenance items such as filters, fuses, water filtration elements, humidifier pads, smoke or CO detectors, etc.
4. If part is no longer available from the manufacturer, the original part purchase price will be used as credit towards replacement of a new system through Air Assurance. No cash refund will be given.
5. Air Assurance shall not be responsible for system design or performance in maintaining design conditions except through failure of equipment covered herein.
6. Any changes, adjustments, or repairs made by the homeowner or others, unless authorized or approved by Air Assurance in writing, shall terminate Air Assurance's obligation hereunder.
7. Air Assurance will not be required to furnish, without extra cost, any items of material, labor, or equipment which are recommended or required by local code regulations, insurance companies, Government, State, or Municipal authorities.
8. Unnecessary nuisance calls beyond the scope of this warranty will be charged and paid for by the purchaser at the prevailing service rates. Example: Fuses, dirty filters, disconnects, manual reset switches, controls programming, pressure adjustments, and other repairs.
9. Any special order part or express delivery charges associated with shipping and/or freight are not covered within this warranty.
10. All residential or commercial repairs and Air Assurance provided repair parts regardless of Maintenance agreement status shall be one year from installation. There is no warranty on customers supplied parts or materials.

Tankless Warranties: 15 year Heat Exchanger, 8 year Parts, 5 year labor

Tank Warranties: 6 year parts, 1 year labor

Sewer Warranties: All drain warranties are 90 days from date of cleaning if tech can run a double blade, unless negligence is found i.e. wipes, diapers, feminine products.

Water Service Warranties: 1 year from date of installation parts and labor

