

PLUMBING SERVICES

For years, Air Assurance has built a reputation for delivering the most experienced, courteous, and highest trained professionals for your heating and air conditioning needs. Whether it be residential or commercial, we've been there for you since 1985. Over the years, we've been asked countless times if we knew of a good plumbing company that could offer the same type of service our HVAC customers have grown accustomed to. Clean cut, drug tested, background checked technicians, full of integrity, that breathe customer service. We are excited to announce that Air Assurance is now your one stop shop for all your heating, air conditioning, and now Plumbing needs. We know what you expect, and we want to "Wow" you. From small faucet repairs, hot water tank replacements, to home remodel projects and sewer replacements, nothing is too small or large for us to handle. Our master plumbers bring over 50 years of experience in making sure your plumbing problems are resolved. Whether it's gas, water, or sewer, we can take care of all your plumbing needs.



PSP (Plumbing Service Plan)

Unfortunately, most homeowners don't think about plumbing maintenance until there's a problem. Ever experience the effects of a bursting washing machine hose or hot water tank? If not, you never want to! It has the ability to spill hundreds of gallons of water into your home causing damage and high water bills. We feel that it's better to head off plumbing issues rather than have to deal with the inconvenience and (often major) expense involved with repairs. A residential plumbing inspection can ensure that your plumbing systems are working properly and can alert you to potential emergencies before they become disruptive problems and save you money on your utility bills. So, we offer our customers our Plumbing Service Plan for plumbing. Considering the benefits of this type of plan, we think that it's a wise investment. When you sign up for our plan you get:

- No overtime charges for emergency service
- Priority service
- 15% Discount on necessary repairs
- Qualified professionals with experience in plumbing service
- 100% satisfaction guarantee
- A transferable service agreement
- Ongoing safety inspections that catch potential problems early

So, what's involved with a plumbing maintenance visit? Your technician will make several points of inspection in 5 main categories:

- 1. Water heaters-** We clean and check the burner assembly, drain the water heater and clear tank of sediment. Checks are performed on the vent assembly, temperature and pressure relief valve, thermostat settings and all safety controls.
- 2. Toilets and Sinks-** We inspect for leaks and proper flush and check the water measuring device. The float ball, overflow tube and linkage will be adjusted and set to manufacturer's specs. We clean aerators and check for proper seals.
- 3. Water Pressure-** We check the pressure on incoming lines and check and adjust the regulator as necessary.
- 4. Valves/Connections-** We check all valves for proper operation and check all outside faucets. Your tech will also label the main shut-off valve for easy emergency identification if necessary. All connections and hoses to dishwashers and washing machines are checked and loose packing nuts are tightened.
- 5. Drains/Piping-** We check all copper piping for corrosion and check all drains for proper operation and back-pitch. We also treat your Garbage Disposal.

AIRASSURANCE.COM

1301 S.W. Expressway Drive
Broken Arrow, OK 74012

At Air Assurance, we believe in Planned Maintenance and providing the highest quality service personnel to perform any plumbing service you may need at anytime. We're there when you need us!

COMFORT ASSURED

Air Assurance

918 258 HEAT
918 258 COOL

EXTENDED SERVICE PROTECTION PLAN

ESP BENEFITS

- VIP specials; quarterly newsletters with money saving coupons
- Two tune-ups per year; for optimum performance
- Priority service; we come to you in that time of need before others not on the plan
- No overtime charges; even on nights, weekends and holidays
- 15% discount on parts and repairs
- Increases the life of your system
- Increases the efficiency of your system saving you money; up to \$36 per month lower utility bills
- Peace of mind knowing your system is operating safely; including CO analysis
- Increased indoor air quality; making sure your system isn't contaminating your home's air
- Detailed service record for warranty backup on your system
- Extends labor warranty on new systems installed by Air Assurance
- Prevents possible failures; the ones that always happen at the most inopportune time
- Increased comfort; make sure you're getting all the coolest/warmest air possible
- Reminders of upcoming service; so you don't have to remember
- Trust Certified Technicians; we worry about providing the best, so you don't have to
- Convenient payment plans



Sign Up Today For Our Extended Service Protection Plan (ESP)

ESP is the ultimate plan that guarantees complete protection of your home heating and air conditioning system. This special service is specifically designed to safeguard against improper maintenance, neglect and ultimately equipment failure.

ESP entails regular performance inspections by a NATE certified technician to ensure that your heating and cooling systems are performing at maximum efficiency. Without regular maintenance, the risk of a major repair or complete breakdown of the system is inevitable, and you could be voiding valuable system warranties.

And just as important - some customers have even experienced a 30-50 percent drop in utility bills following an ESP performance inspection.

Neglect Is The #1 Reason Why Systems Fail

Similar to changing the oil in your car, your comfort system needs regular maintenance to run efficiently. It can be put under a lot of unnecessary strain when the hot, humid days of summer come barreling in or the temperature dips into the teens. Without proper (and regular) cleaning and tuning, a furnace can lose up to 16 percent of its efficiency, and air conditioners can lose up to 30 percent efficiency. In fact, just 1/100th of an inch of dirt on your air conditioning coils can increase cooling bills by five percent.

THE ESP GUARANTEE

Priority Service. As an ESP valued customer, you become a top priority 24-hours a day, 7 days a week. Your service needs are handled first before non-ESP customers.

No Overtime Charge. We'll respond to your home comfort needs after normal business hours and holidays with no overtime charges.

15 Percent Discount. This is perhaps the best part about the ESP plan. If future repairs are needed, we will give you a 15 percent discount on service parts and labor, which can add up to considerable savings.

Written Service Record. You receive a written record of the service performed on your system. Our office also retains your service history for fast access and future reference. We get to know your comfort system, which is the way it should be.

Security. Your home comfort system will receive two maintenance checks per year - a cooling check of your air conditioning system and a heating check of your furnace.

Protection. We stand behind every repair we do with a two-year parts and labor warranty. If you have a recent Air Assurance installed comfort system, an ESP agreement also extends your labor warranties.

Convenient Service Reminders. You don't have to worry about making sure that your system is performing as it should be. We will call or notify you by mail that it's time to schedule a checkup - at your convenience - of your heating or cooling system.

Payment. We conveniently send reminders and offer discounts for early payment. All major credit cards are accepted. We also have many convenient payment plans.

System Tune-Up. Our technician will perform a 30-point check on your equipment plus clean and lubricate all vital parts. By providing regular maintenance and keeping your heating and air conditioning system running in top condition, you will experience longer equipment life, better efficiency and ultimately lower utility bills.

